

Questions and answers regarding Northwest Passage voyage 2019 MS R. Amundsen.

What is the progress with launching MS Roald Amundsen?

- Fully operational and now in service.

When will be the next information?

- 1st week of August

Is the first week of August the time when you decided if it is impossible to get through?

- As explained during the webinar by Paul (the Ice Navigator), it is not yet possible in early July to determine if the passage as far as Nome can be completed as planned.

We will continue to monitor conditions from now until the voyage departure, and this will give us an understanding of the evolving ice regime. By evaluating the progression of sea ice breakup, the long-term temperature forecast, and the distribution of multi-year (old) ice, we should be able to assess the feasibility of the passage with increasing confidence. By the first week of August, two weeks before we sail, we will share this assessment with you in a status update.

If we cannot go through what will be the arrangements for the change in travel plans?

- If we cannot get through, then we will make all necessary alternate arrangements for a 'Plan B itinerary'.

Is there still snow to be seen?

- Yes. We will see sea ice, glaciers, snowy areas and mountain tops full of snow.

What will temperatures be?

- In the NWP region the temperature varies between -8C° / -17,6 F to +6 C°/ 42,8 F. While staying on deck when the ship is sailing the winds feel much colder.

Are we planning to have local guests on board as part of the Expedition Team?

- Yes.

Will it be possible to walk at Beechey Island?

- Yes, we are planning to land on Beechey Island and our experienced Expedition team will be there to guide within the site regulations.

Are we allowed to bring Drones for photo purposes?

- Drones are not allowed on any of our voyages.

Will there be a photo group?

- Yes, there will be photo courses available in the form of different modules for different types of photography. More information will be provided on board.

Are there any specific citizen science programs that we will be supporting during the voyage?

- Yes, we will be doing a lot of science during the trip specifically we will aim to contribute to the NASA cloud observer program and add our Whale sightings to Happy Whale

Will there be German speaking Expedition team members?

- Yes, the trip will be English/German and we will have German speaking expedition team members including a simultaneous translator for lectures.

Is it allowed to take Rock samples?

- No, guests cannot take any samples of rocks, feathers, wood, flowers etc. Allowed are only beautiful memories and pictures to take with you.

What cash/currency should we bring?

- You do not need cash on the ship, but for going ashore it will be useful to have some Canadian dollars for buying gifts in the local communities.

What size do the expedition jackets go to and from?

- We have a big range from 3XS to 4XL jackets available for you. You can try the jacket on on board to choose the most suitable size for you.

What are the advantages of MS Roald Amundsen compared to MS Fram in terms of navigation through the NW Passage?

- MS Roald Amundsen has a Polar Class 6 (1A+) ice class and can navigate in higher ice concentrations than MS Fram.

In addition to the Hurtigruten Jacket that is provided what trousers would you recommend

- Waterproof trousers as well as layers for thermal protection underneath. For more information please visit our web page or contact our Customer Sales Centre / Travel agency.

What kind of footwear do we need for landings?

- Guests may borrow a pair of high-quality rubber boots to wear throughout the landings and hikes free of charge. These boots will be kept in the cabin and guests will have their own pair throughout the voyage. Woollen socks are recommended.

Would you recommend bringing mosquito protection?

- For the time of the year we are there mosquitos should not be too bad (June is the peak month). If you are susceptible you might want to bring a repellent with you.

What laundry facilities are available?

- A laundry service is available for an extra charge. Laundry service is included for suite guests only. Dry-cleaning is not possible on any of our expedition ships.

What drinks are available with meals etc?

- All cabin meal plans have full board included in the cabin price. Coffee and tea are included in your cabin price. Other drinks are available for extra charge.
- We have water stations available where guests can fill their aluminium thermos refillable water bottles 24/7.
- For our suite guests we offer beer, house wine, soda and juice free of charge.

What voltage are the plug sockets on the ship?

- The plugs in your cabins are all 220V/50hz. Suites have 110V for shavers. The plugs are continental two pin plugs, which may require an adapter.

Are there multiple power outlets in the cabins?

- Yes, there are also USB power sockets.

Is there soap in the cabins?

- All cabins and bathrooms have hand pump soap, showers have body wash and shampoo.

Is there WiFi available on the ship?

- Wi-fi is available in public areas and in your cabin on board. Our internet relies on satellite signal and internet speed is dependent on signal strength received. Signal strength might be affected in remote areas. Prices and more information available on board.

Can this sea area be stormy and make us seasick?

- Generally, we are in protected areas and not in big open sea crossings, but it can be stormy anywhere. Seasickness pills are available for purchase in the reception. If you are prone to seasickness it is recommended that you bring pills that you are familiar with. You may also buy "sea bands" on board.

Can we make reservations for Lindstrom restaurant?

- Lindstrøm is an upper premium fine dining restaurant. Breakfast will be served in this restaurant for the suite guests without additional charge and open for all guests in the evenings.

Will it be possible to have extra/surplus baggage on the charter flights?

- Unfortunately, not. Please see your travel documents sent to you approx. 3-4 weeks before voyage for the luggage weight allowance.

Will we need a Canadian ETA visa?

- Yes. When you enter Canada by ship you do not need one, but at the end of the voyage you will be flying from Nome to Vancouver so will need one to enter Canada by air. Together with your booking confirmation, you have been given a link to our "Entry Requirements" page for more information. It is the sole responsibility of the guest to identify and obtain all required travel documents (i.e. Visas) and have them available when necessary!

Will we need a US ESTA visa?

- Yes, US immigration states that transit passengers using US airports need an ESTA. Together with your booking confirmation, you have been given a link to our "Entry Requirements" page for more information. It is the sole responsibility of the guest to identify and obtain all required travel documents (i.e. Visas) and have them available when necessary!

Will we have any time in Nome?

- Yes, there will be time for a city tour.

What level of insurance cover do we require?

- Under the terms and conditions of booking we ask you to make sure you have insurance to cover emergency evacuation from the Arctic.

When will we be sent information regarding baggage, timings, flights etc?

- You will receive voyage specific documents 3-4 weeks prior to the departure date.

